POINT PANEL HEATER

OTA Quick Guide V20231204

OTA upgrade:

The APP and product program are currently updated with below improvements for making the product even more user-friendly.

Upgrades on the Product:

- 1) Added "ECO" mode on the mode selection.
- 2) Mode P4: Now users can set the temperature on both Comfort and Eco as they wish.

Upgrades on the App:

- 1) Added "ECO" mode on the mode selection.
- 2) Mode P4: Now users can set the temperature on both Comfort and Eco as they wish.
- 3) Added Window open reminder on the app. (Previously only show window open symbol on the control box).

OTA Method 1

Open your app and refer to the steps below:



- 1. Make sure the product is connected to the Wi-Fi successfully (Only 2.4GHz Wi-Fi is supported. Please make sure your Wi-Fi is 2.4GHz.) Choose your product in the "Home" page.
- 2. APP will remind you to update, choose "Update Now".
- 3. Press "Update" in the upper right corner of the page.



- 4. Choose "Start update" to start.
- 5. Updating starts when the product displays "88" and the icon " $\widehat{\uparrow}$ " flashes.



6. Refer to the blue progress bar to see the update status.





7. The app will show "Updated Successfully" when finished,

8. Repeat the above steps again if it fails to update.

OTA Method 2

Check hardware version no. and upgrade manually

- 1. Press \checkmark on the upper right corner of the page.
- 2. It is ready to update the version if there is a red dot in the "Device Update" cell. Follow the instructions from step 3 to step 9 of "OTA Method 1" to finish the update.

	<	
← Panel Heater ∠ Comfort 6	Panel Heater	\underline{Z} >
18.0° comfort Current Temperature 24*	Device Information	>
	Tap-to-Run and Automation	>
	Device Offline Notification	
	Offline Notification	
	Others	
	Share Device	>
	Create Group	>
	FAQ & Feedback	>
	Add to Home Screen	>
	Check Device Network	Check Now 🗦
	Device Update	•>
U V P O	Remove Device	2
	< ○	
Step 1	Step 2	

Troubleshooting

Clear Cache: You can try this operation if app shows an abnormal page when in use.

- 1. Choose in the upper right corner of the page.
- 2. Press "Clear Cache". Wait a moment until the page shows "Cache cleared successfully".

	HO	< Settings	
JAS	>	Touch Tone on Panel	
9		App Notification	>
Third-Party Voice Services		Dark Mode	Off >
1 3 2	٩	Temperature Unit	°C >
XIAODU Tencent Xiaowei	DingDong	Language	English >
		More Features	>
Home Management	>	About	>
🗐 Message Center	• >	Privacy Settings	>
(2) FAO & Feedback	5	Privacy Policy Management	\geq
0		Network Diagnosis	>
		Clear Cache	5.58M
Home Scene Smart	(C) Me	Log Out	
Step 1			Ste

<	Settings	
Touch Ton	e on Panel	0
App Notific	ation	>
Dark Mode		Off >
Temperatu	re Unit	°C >
Language	\bigcirc	English >
More Featu	Cache cleared successfully	×
About		>
Privacy Set	tings	>
Privacy Po	licy Management	×
Network Di	agnosis	>
Clear Cach	e	0КВ >
	Log Out	

Step 2