

# POINT PANEL HEATER

OTA Quick Guide V20231204

## OTA upgrade:

The APP and product program are currently updated with below improvements for making the product even more user-friendly.

### Upgrades on the Product:

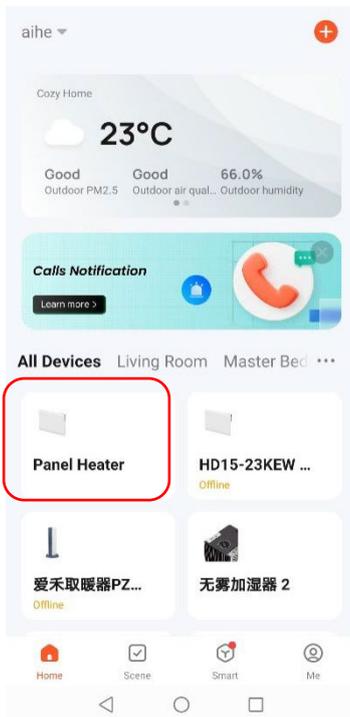
- 1) Added “ECO” mode on the mode selection.
- 2) Mode P4: Now users can set the temperature on both Comfort and Eco as they wish.

### Upgrades on the App:

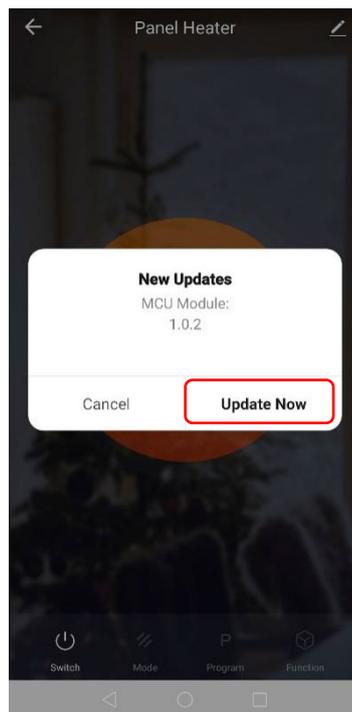
- 1) Added “ECO” mode on the mode selection.
- 2) Mode P4: Now users can set the temperature on both Comfort and Eco as they wish.
- 3) Added Window open reminder on the app. (Previously only show window open symbol on the control box).

## OTA Method 1

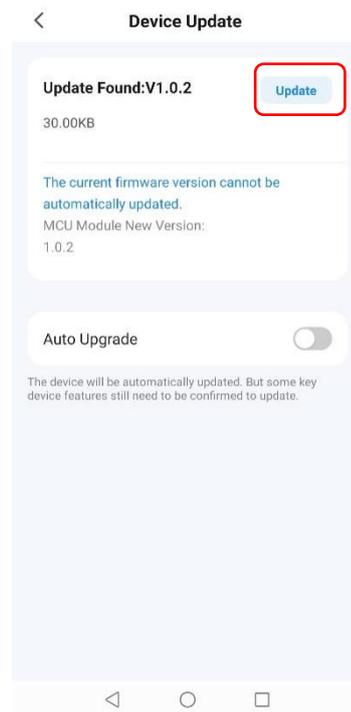
Open your app and refer to the steps below:



Step 1

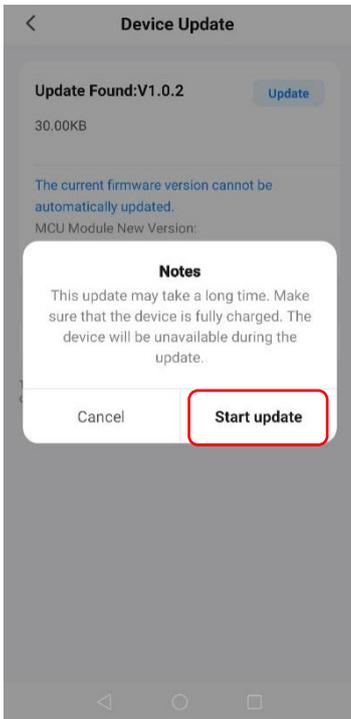


Step 2

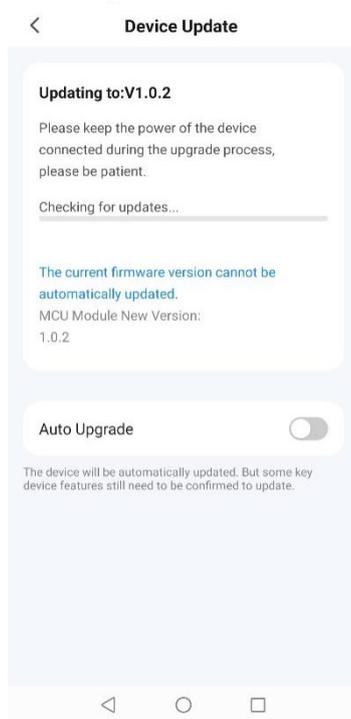


Step 3

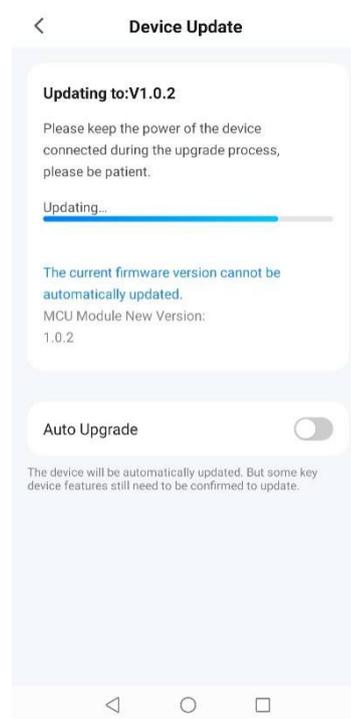
1. Make sure the product is connected to the Wi-Fi successfully (Only 2.4GHz Wi-Fi is supported. Please make sure your Wi-Fi is 2.4GHz.) Choose your product in the “Home” page.
2. APP will remind you to update, choose “Update Now”.
3. Press “Update” in the upper right corner of the page.



Step 4



Step 5



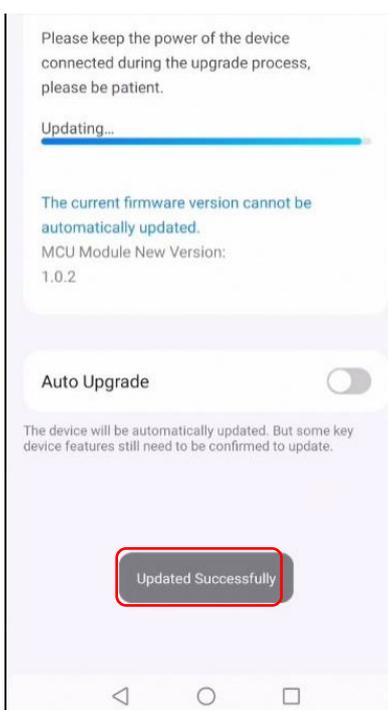
Step 6

4. Choose "Start update" to start.

5. Updating starts when the product displays "88" and the icon "📶" flashes.



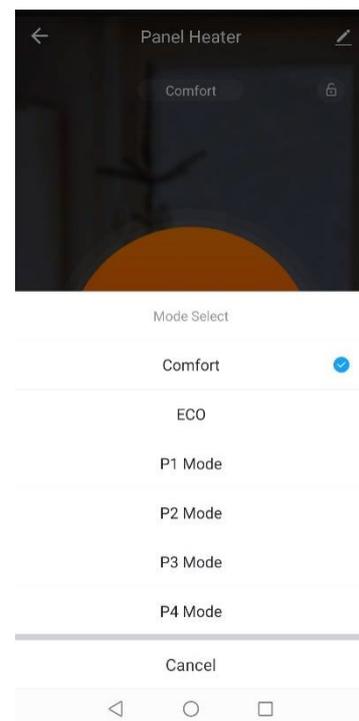
6. Refer to the blue progress bar to see the update status.



Step 7



Step 8



Step 9

7. The app will show "Updated Successfully" when finished,

8. Repeat the above steps again if it fails to update.

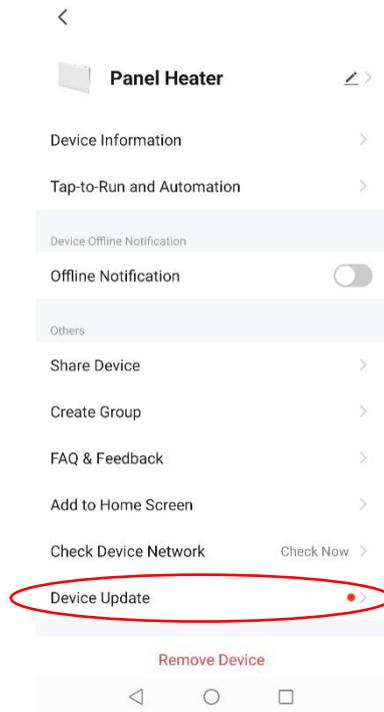
## OTA Method 2

### Check hardware version no. and upgrade manually

1. Press  on the upper right corner of the page.
2. It is ready to update the version if there is a red dot in the "Device Update" cell. Follow the instructions from step 3 to step 9 of "OTA Method 1" to finish the update.



Step 1

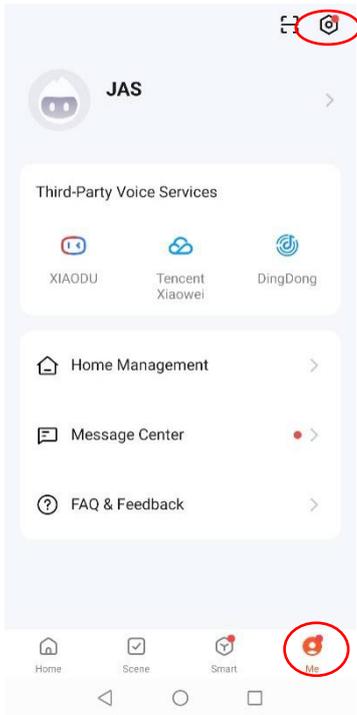


Step 2

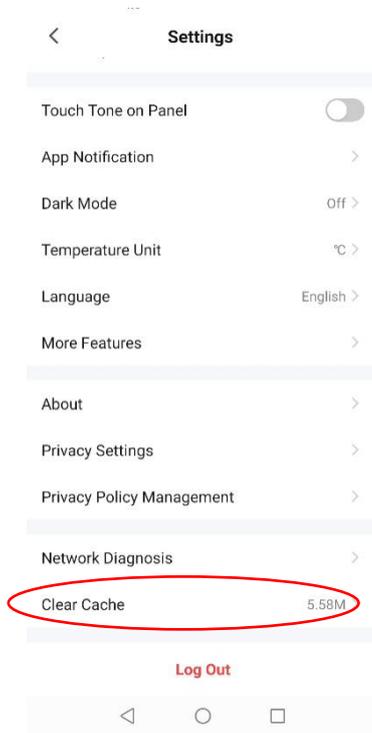
## Troubleshooting

**Clear Cache:** You can try this operation if app shows an abnormal page when in use.

1. Choose  in the upper right corner of the page.
2. Press "Clear Cache". Wait a moment until the page shows "Cache cleared successfully".



Step 1



Step 2

